



# HOW TO SET UP UTILITIES



## **Cable: Time Warner Cable**

- Call Michael Winford with TWC at 803-457-0813. He is Aspyre's direct contact for setting up your cable.
- You will need to schedule an appointment for the service technician to come out. Please keep in mind that you must be available during the appointment time that you schedule or service will be delayed.

## **Internet: Time Warner Cable**

- We pay for the internet (including installation), but you will need to call to set up a time for the wireless router to be installed.
- Call Michael Winford at 803-457-0813. This is the same contact for setting up your cable.

**NOTE:** You can set up the cable and internet at the same time. Make sure you call at least one week prior to your move-in date.

## **Electricity: South Carolina Electric and Gas (SCE&G)**

- Call 1-800-251-7234.
- SCE&G will do a credit check for services, and may require you to pay a security deposit to establish service.
- Please ensure that SCE&G is called at least one week prior to your move-in date to ensure proper service and billing.

## **Water: City of Columbia**

- Water and Sewer services are provided free of charge for all residents at Aspyre. You will not need to do anything to set up this service.